

1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

**Sikarl A. Witherspoon**

1621

[illegible]

Class	Subclass	Date	Examiner
USPGPU3		4/2/07	SW

	DATE	EXMR
inventor search	2/1/2006	SW
WEST; see printout	2/1/2006	
hcaplus, hcaold, casreact, usspatfull, eptfull; see printout	2/1/2006	SW
568/315,316,332; text search	2/1/2006	SW
updated	4/2/07	SW